

TOP 11 Requests

1) How do I create a username?

To create a Sixthman Username, we invite you to visit the Sixthman website at www.sixthman.net and click on the "Register Here" button at the top right hand corner of the page. Please fill out all required fields of information and then click on the "Register" button at the bottom of the page. Also, make sure to create a username and password that you will remember. We recommend first and last names without a space between them. Once you have completed this part, you will then need to insert your cruise confirmation number (Ex: MSM-25637863) located under "Current Reservation" and then hit save.

Note: if you have entered your confirmation number and it cannot be found, please contact us at 877-749-8462 and we will help you link your confirmation number to your account. If you are unable to locate your Sixthman User Name and / or Password, please visit www.sixthman.net/account to have it e-mailed to the Lead Passenger's primary e-mail address. Guests can also request assistance from the Sixthman Team via [Live Chat](#) or by completing this form [Change Form](#).

2) How do I Add a Guest to my cabin:

To add a guest to your cabin we recommend having your guest create a Sixthman Username for themselves. They can do this by visiting www.sixthman.net and clicking on "Register Here" at the top right corner. They will need to fill out all the requested information, once they have complete this you can then send us their username and we will add them into your cabin.

3) Do I need a Passport?

U.S. citizens traveling on cruises that begin and end in the same U.S. port are only required to show proof of citizenship (**such as an original or certified copy of a birth certificate**) and a government-issued photo ID (**such as a driver's license**). U.S. Alien Residents need a valid Alien Resident Card. Canadian citizens must present a valid passport. Non-U.S. citizens need a valid passport and a valid, unexpired U.S. Multiple Re-entry Visa, if applicable. U.S. citizens may present a valid U.S. passport when traveling via air, land or sea between the U.S. and the Western Hemisphere countries.

Helpful Links:

[Carnival Travel Documentation](#), or [Norwegian Travel Documentation](#), or [US State Department](#)

4) When will I receive our Cruise Documents / Tickets?

All guests will receive Booking Number approximately **4-6 weeks** prior to the date of your departure date. The Booking Number emails will contain both your **CONFIRMATION NUMBER** (issued by Sixthman) & your **BOOKING NUMBER** (issued

by the cruise line) and a link to complete your "Fun Pass/ or E-Documents" and print them out. Each person in the cabin must have his or her own Fun Pass or E-Document printed out. These documents are your boarding passes and will be necessary to board the ship.

5) Registering with cruise line?

All guests are required to register with the cruise line to confirm their information prior to boarding the ship. Once you receive your **BOOKING NUMBER** from Sixthman (approximately 4-6 weeks prior to the departure date), you can register at the cruise line's website and reserve Shore Excursions, Spa Appointments, Transportation to & from the port etc. [Carnival Fun Pass](#)

6) Shore Excursions

While visiting ports on your cruise itinerary, the cruise line offers a variety of tours and activities to you for an additional fee. Guests can purchase these in advance online to guarantee their spot or they can purchase them onboard the ship. Guests may book online by registering with the cruise line's main website using your **BOOKING NUMBER** (approximately 4-6 weeks prior to the departure date) to log in, selecting the "Shore Excursion" tab and entering the Ship Name.

7) What time does the ship DEPART on the day of sailing?

Your cruise will depart approximately at 4pm EST on the day of departure and all guests are required to be onboard 2 hours prior to departure time. Please plan to arrive to the port no later than 2pm EST.

What time does the ship RETURN on the day of arrival?

The ship is scheduled to arrive approximately at 8am EST on the day of arrival. Once docked the ship must begin the immigration process of clearing thru Customs & Boarder Patrol Agency. The guest is expected to be able to get off the ship at approximately 8:45am. We advise all guests to book flights that depart NO EARLIER than 12:00pm EST. to allow for delays in arrival.

8) Are there Hotel & Flight discounts?

Guests are encouraged to visit their event website and select "Getting There" to educate themselves on the Hotel and Port locations. Sixthman does not secure airline or hotels for guests due to the volatility of prices throughout the year. We advise our guests to make their own arrangements to arrive to the ship and we will welcome you and take great care of you once you arrive. [\[Insert website "getting there" link\]](#)

9) Getting to & from the port from the airport?

We have found that Taxis offer the best value and convenience for guests traveling to and from the port to the airport. The average cost of a Taxi is \$24 flat rate (for up to 4 people) while a bus or shuttle is \$15-18 per person each way and involves waiting on

the bus or shuttle to be full before leaving. The airport and cruise terminal offer plenty of Taxi services.

NOTE: All cruisers flying into the Fort Lauderdale Airport and traveling to the Miami Cruise port need to plan for approximately 45 minutes travel time between ports. Taxis will be approximately \$50.

Carnival Shuttles

Carnival Cruise Lines provides shuttle service from the Tampa Airport to the port on the day of sailing as well as return service upon debarkation. Transfers are \$18.00 one way, \$36.00 round trip. You can purchase transfer tickets once BOOKING NUMBERS have been issued 4 to 6 weeks prior to sailing. Return transfers will also be available at the Purser's Desk onboard until 48 hours before debarkation. Carnival transfers will only be available between the port and airport. Note: Norwegian Cruise Line's do not offer Shuttles to and from port.

10) Are there any Pre-Cruise Activities?

Sixthman does its best to secure a location for guests arriving the evening before to gather and mingle with other cruisers. The pre party is often located at a restaurant or bar close to the port. The exact location and information will be included in your monthly e-mail updates as we get closer to the event. We try to have the emails out between 2 to 4 weeks prior to sailing.

11) Canceling a reservation?

In the case that you have to cancel your reservation, we ask that the **Lead Passenger** please contact Sixthman at 877 - Sixthman.

NOTE: If you have purchased insurance through Sixthman, please cancel your reservation through us and then contact Travel Insured International at 866-684-0218 and place a claim. Let them know that you have purchased a Sixthman insurance policy and have canceled your reservation with us. They will ask you to send them proof of cancellation as well documentation for the reason you have canceled. It can take anywhere between two to four weeks to receive your refund.

Insurance Information

We do recommend that our guests purchase travel Insurance, as all payments made for your reservation are non-refundable due to our obligations to the cruise line. We offer two types of Travel Insurance for our guests. "Cancel For Any Reason" which allows you to (cancel for any reason necessary), or a " Basic Policy" to cover major items like (Canceling for work reasons, Emergency accident, Emergency Sickness, or Accidental Death). We are happy to help you price a policy to meet your needs and most range from \$49-\$89 depending on the type of Policy you select and the cost of your vacation. www.travelinsured.com

